

From: [Bank Of America](#)
To: [Recipients](#)
Subject: Security Alert: Unusual Account Activity Detected
Date: Sunday, February 18, 2018 2:34:03 PM

To ensure delivery, add onlinebanking@ealerts.bankofamerica.com to your address book.

Exclusively for: | Valued Customer



Online Banking Alert

Your Credit Card or Loan Statement is Available

Security Checkpoint:

Remember: Always look for your SiteKey® before entering your Passcode.

To: **Valued Customer**
Account: **Account Locked**
Purpose: **Unusual account activity/Your Verification Needed**

Your online access has been placed on hold. We had to believe that, there might be some security problems on your account. So we have decided to put an extra verification process to ensure your identity and your account security.

Please [Sign in](#) to continue the verification process and ensure your account security.

Please we sincerely apologize for the inconveniences.

Thank you for Banking with Bank of America.

Security Checkpoint: This email includes a Security Checkpoint. The information in this section lets you know this is an authentic communication from Bank of America. Remember to look for your SiteKey every time you sign in to Online Banking.

Email preferences

This is a service email from Bank of America. Please note that you may receive service email in accordance with your Bank of America service agreements, whether or not you elect to receive promotional email.

Contact us about this email

Please do not reply to this email with sensitive information, such as an account number, PIN, password, or Online ID. The security and confidentiality of your personal information is important to us. If you have any questions, please either call the toll-free customer service phone number on your account statement or visit the Bank of America website to access the [Contact Us](#) page, so we can properly verify your identity.

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