

Vol. XIII JULY 1995

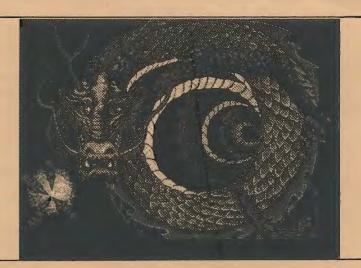
No. 7

Newsletter of

Stanford Palo Alto Users Group for PC

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GENERAL MEETING

McAFEE ASSOCIATES - Latest Anti-Virus Software INCAT SYSTEMS - YAMAHA Recordable CD-ROM WATERGATE SOFTWARE - PC Doctor for IRQ Conflicts WEDNESDAY, JULY 26, 7:30 PM

President's Piece

Winners

A new adventure is a click away for prize winners at the June General Meeting. Del Philpott and Clark Moore both won Pixar's Typestry. Frank Kimbel and Bill McElhrney won Ares software Font Minder and Font Chameleon. Larry Turpen won the Better Homes & Garden's Healthily Cooking.

BBS Closed

On July 5th, the Board of Directors unanimously voted to close the SPAUG BBS. The BBS usage did not justify the annual rent for the storage locker. The equipment has been moved to Nancy Helmy's garage. Please contact Nancy (415) 326-1911 if you are interested in the hardware. The hardware list includes a miditower, AMD386-40 motherboard with 4 megs of memory, two Toshiba CD-ROM dual speed drives, 5 1/4 and 3 1/2 inch floppy drives. IBM monochrome monitor, mouse, Maxtor 200 mg hard drive, dot-matrix printer, USR 14.4 internal modem, blue slimline phone, keyboard.

A Board discussion regarding the purchase of a computer system for member demonstration purposes was dropped due to cost. Approved through the PrintScreen budget, a new graphics CD-ROM has been purchased by our newsletter editor, Mildred Kohn.

July Guests

McAfee Associates will show the latest antivirus software. Incat Systems will demonstrate the Yamaha recordable CD-ROM system. WaterGate Software will show PC Doctor as a solution to IRQ conflicts.

The September SideWalk Faire is gaining speed as members rush to reserve display space. If recent upgrades have left you with computer hardware and software, still useable but unneeded, then call Beverly Altman (415) 329-8252 for table space. This certainly beats posting those florescent garage sale signs. Fabulous deals can also be made on new equipment. 1-800-BEV-ERLY is being setup to handle the vendor enrollment.

See you on July 26...Brian

SPAUG NOW HAS A Conference ON A LOCAL First Class BBS.

Nick Chinn, the Sysop (system operator) of Dead Dog Party, has kindly provided space on his BBS for an interactive Conference for SPAUG. All you need is a computer with a modem. Just dial (415) 968-7919. You will see a few introductory screens of information and be prompted to enter a User ID and a password. New users will be prompted to fill out a registration form.

After logging on, go to Conferences and select SPAUG. You can read what has been posted by other, and you can post your own material that you feel will be of interest to others in the PC community. The commands that you need are shown at the bottom of the screen. Type in the appropriate command followed by an [Enter].

You can also go to News and download the First Class (FC) Client 2.6 for WINDOWS. Then you will have a nice point and click graphical interface. This file is big, so anyone with a modem slower than 14.4k will have a very long time downloading.

It is best to wait to download this file after your registration has been approved by the Sysop (usually in one day); then you will be permitted to have longer logon times.

In the Settings folder of First Class is an icon called Generic Modem. Open this file and fill in the appropriate information, e.g., the name and phone number of Dead Dog Party, your ID and password, then go to the next screen and fill in the stuff for your modem. You will use this file to call up Dead Dog Party with your First Class software.

Some ideas that have been put forth for this SPAUG Conference are:

- * Post PC questions that you can't find the answer for. Hopefully, someone will then post the answer for you.
- * Do you have old PC stuff that you want to sell?
- * Have you found some new shareware or freeware that you think is great? Post your comments about it and tell people how to obtain the software.
- * Find people with shared interests in addition to the PC; e.g., birding, stamps, radio, etc.

These are a few ideas. We hope that you will use the SPAUG Conference on the BBS and tell your friends about it.

Banks, Microsoft and Online Banking Larry Weinberg, SPAUG member

When Microsoft made its offer to buy Intuit and its Quicken line of products, it woke the banking industry out of its home banking lethargy. Even though the deal fell through, banks, as well as other companies are now looking to compete with Microsoft.

Home banking has been offered for at least 5 years, to my knowledge, by a limited number of banks. Its scarcity is because hardly anyone took advantage of it—only about 1% of each bank's customers (300,000 nationwide). Now banks are working to go online. Look for this service to expand and grow. See, Microsoft does do good things.

Elaine and I have been doing online banking for about 5 years using the telephone (voice or keypad) to connect to a bank's electronic bill paying service, not exactly what we think of as "online," but close enough that you'd never know the difference. After some months our bank closed its home banking program because only a handful of customers used it. We liked it so much that we switched to Security Pacific and hence to B of A All of the services are when it bought SP. essentially the same except that B of A now accepts transactions by keypad only. On rare occasions a payee's incorrect posting causes an interest charge. Although alarming at first, the bank easily reverses the charge. B of A charges \$4.50/mo. for home banking and provides customer service should a problem occur.

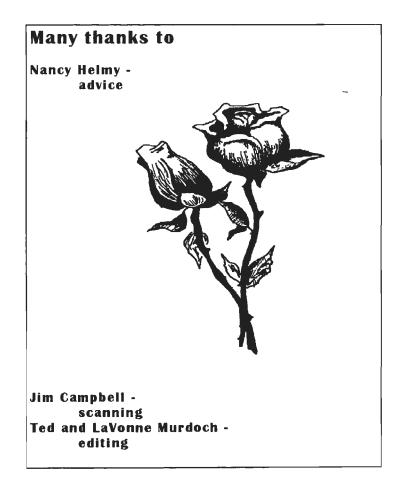
Home banking has two types of accounts: variable and fixed. The first is for bills that vary from month to month, like store, utility, and doctor bills. The bank pays each of these bills when the payment amount is reported. The second is for any fixed, regular payment such as mortgages and insurance. The fixed payments are paid automatically by the bank on the day and for the term you authorize.

Another way of "online" paying is to send an electronic draft. With these you and the payee preauthorize an amount, payment date and term and the bank makes the payment each period. These are particularly good for mortgages. One can also arrange for money transfers from mutual funds as well as banks (remember, no charge for 3-day automatic clearing house transactions and about \$15 for same day wires). All transactions are shown on the monthly bank statement. It is very easy.

We have been very satisfied with each method.

Online banking is a valuable electronic service that few use and it's going to get better. Check your bank and find out what's coming. Online banking would eventually have expanded even if Microsoft hadn't gotten into the act, but there's no doubt that Microsoft has scared the banks into action.





Norton DeskTop for Windows "Goes One Better Than Windows Itself" Lee Ammons, Blue Chip Mag, May 1995

Manufacturer:

Symantec Corporation 10201 Torre Avenue Cupertino, CA 95014-2132

System Requirements

Intel 80386 (or higher) micro processor or

100% compatible

Windows 3.1 or higher DOS 3.3 or higher

4 MB RAM

15 MB hard disk space (Full installation)

VGA. XGA, SVGA or 8514/. A Video card

Microsoft or compatible mouse

recommended

July 1995

Suggested Retail Price: \$179.00

The favorite features of Norton programs have been integrated into one package, The Norton DeskTop for Windows. These features are as follows: File and Program Management Performance. Data Protection and Recovery. Productivity Tools. Corporate/Network Features. and Easy to Learn and Use.

The Norton DeskTop for Windows goes one better than Windows itself. It improves on Windows features, making it easier to accomplish the tasks at hand. You have all the necessary tools available to you that you need to get the job done. It can be compared to your desk at the office, pens, papers, card files, etc., just sitting there waiting for you to use them as required. The Keyword here is TOOLS. We all require tools to accomplish our daily tasks, both at home and at the office. Norton has taken this into consideration and tried to make all of these tools readily available to us in one complete package.

For those of you using the Norton DeskTop Version 2.0 and under, I will list the new features in Version 3.0. Those of you already using Version 3.0 are aware of these and probably already using them: Copy & Past support and WYSIWYG viewer, File compression with Zip 2.0 support, Directory Compare, SmartGroups. Speed Disk-Optimize hard disks without exiting Windows, Configurable Tool Bars. ScriptMaker, Rescue Disk, Backup device support, Day Planner, File Assist, Graphical Control Center, Graphical QuickHelp, Treasure Chest, and On-line Tutorial.

The Norton DeskTop is a shell that makes managing your files easier. If you are familiar with the DOS Shell you know what I'm talking about, only this shell works in Windows and is much better to work with. In Windows the Program Manager is the shell. The DeskTop replaces the Program Manager with a full screen of its own. It is easier to manage the DeskTop using your mouse, but can be done without one.

With the Scheduler you can set up times for tasks that you do on a regular basis; doing a system virus scan, or unattended backups automatically. Tasks we normally put off until later can be setup to run automatically on a regular basis.

You can take the applications that you use, sort them and put them into a group for easy access. such as databases, spreadsheets, word processing. If you are like me, you don't have just one word processor on your computer or one database; you might have two or three and grouping them is great. You can also create groups within groups, another plus. SmartGroups enables you to link a program group to any DOS directory.

There are more than 100 file viewers to view files without loading the application. This is a plus if you are running behind and need to find a file but don't have all day to search for it. Directory compare keeps your files more organized. The new File compression with Zip 2.0 will save you additional disk space.

I have always liked SpeedDisk for cleaning up my hard drives. However, I am using a I GB hard drive and have encountered a few problems that I didn't have before. Possibly it is the 1 GB and not SpeedDisk. I started using SpeedDisk a long time ago when Norton Utilities first came up with it and have continued to use it regularly

My favorite old standbys are still included in the DeskTop. The Disk Doctor has saved me from disaster many times by enabling me to repair disks and files. UnErase is great for those of us who accidentally erase a file and then realize that we shouldn't have. I have recovered many files using UnErase. The Virus Protection is a leader in

(Continued on next next page)

(Norton - Continued from pevious page)

discovering viruses. It can uncover 2300 known viruses at this time. The New Backup device support works well with DOS 6.0 floppy backups. It also supports tape drives, high-speed tape controllers and can even backup from damaged disks.

Since I don't use the Norton DeskTop on a network I am unable to give you any specifics on the features that are available. The manual does state that all features are compatible across a network. It also supports all major networks, including Novell NetWare, Banyan VINES, MS-LAN Manager, Lantastic, and Windows for Workgroups. There is a shared desktop environment and extensive support for networking.

The new Day Planner with its drag-and-drop organizer is super. You have your appointment calendar, to-do lists, notes and a phone book.

With the new File Assist, you can perform file management tasks without leaving an application to do so. It also has the long file name and history support. The Icon Editor and its library of more than 200 icons is nice. You can create or customize icons to your liking. There are also 18 screen savers at your fingertips.

Best of all, the Norton DeskTop is easy to learn and use. The Graphical Control Center provides "push buttons" so you can make changes quickly to your desktop. Graphical Quick-Help comes in very handy when you have a question. The New On-line Tutorial gets you up and running with a minimal of distress. The new Treasure chest gives you hints and tips at all times.

I would highly recommend the Norton DeskTop for Windows if you are looking for a desktop and superior tools.

LASER PRINTER

After I became editor of this newsletter it became evident that the old Epson FX85 dot matrix printer wouldn't do because it could not reproduce graphics to make a camera-ready page, and neither could my Canon Bubble Jet. I bought an Epson Action Laser 1500.

What a pleasure it is to have a silent printer, although that is less important than its capability.

Internet Access in Public Libraries

Mary Jo Levy, Director of Libraries, City of Palo Alto, has provided the following listing of Internet access in California public libraries. The library sites provide Internet access via a gopher (menu) approach. They are moving toward graphics soon (June 1995).

The City of Palo Alto also has access to Internet at City Hall lobby, 250 Hamilton, via two workstations with graphical access.

Libraries in our area equipped with Internet access:

Daly City Public Library, Serramonte Branch

Hayward Public Library, Main

City of Mountain View Public Library

Palo Alto City Library (Children's, Main, Mitchell Park)

Redwood City Public Library, Main

San Jose Public Library, Educational Park Branch

Santa Clara City Library, Central

Santa Clara County Library:

Alum Rock, Campbell, Cupertino, Gilroy, Los Altos, Milpitas, Morgan Hill, Saratoga Community, Woodland (Los Altos)

Sunnyvale Public Library, Main





SIDEWALK FAIRE

BOOTHS FULL OF SOFTWARE, FOOD, FUN

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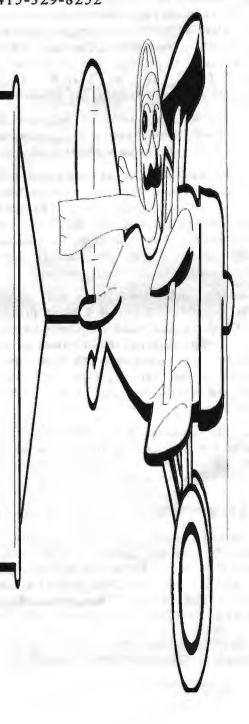
Sell your extra books, software, white elephants Info: Beverly Altman 415-329-8252

RENEWALS in MAY

Frank Campbell Douglas Fong Ira Gold Bill Goldmacker Jess Kanarek Floyd Kessler Aldora Lee John MacMurray Bob Meltzer Delbert & Donna Philpott Rick Samish

RENEWALS in JUNE

Eric Blum John Larbie John McPherrin Martin Packard Norm Rossen Walter Varner Vernon Wastman



ANTI-VIRUS for OS/2 version 1. 0:

A Program Very Easy to Use and Understand

Product Review

David Varney, Blue Chips Magazine

Manufacturer:

Central Point Software 15220 NW Greenbrier Pkwy., #200, M/S 300 Beaverton OR 97006-5798

Requirements:

386-class or better IBM or 100% IBM compatible computer
OS/2 2.0 or later
4MB Ram
One high density floppy disk drive and one hard drive or access to a network drive
2MB hard disk space

I installed this product on a 486 DX2/66 IBM clone, with 8MB RAM, a one gig SCSI hard drive set up with five partitions, the first four formatted FAT and the last formatted IFS with OS/2 Warp on the HPFS partition, using Boot Manager.

The program comes on one high density (1.44MB) disk, and a very thorough manual. When you open the manual to install the program, it gives you two choices; one, if you can start OS/2 and, two; another if OS/2 won't start because of a virus. Central Point Software should be commended for providing a very complete and easy to understand manual. Their tech support number is 1-800-925-2420.

If OS/2 will start, you can open an OS/2 window and run a program that will check and clean your entire hard drive of any virus; then you can install the program. The install program works very well. This program offers a true 32-bit, Presentation Manager application and full HPFS support. When I first ran the program, I asked it to clean my hard drive before installation. It required about nineteen minutes to check approx. 750MB on my hard drive. Later, with the program installed, it took approx. 14 minutes to scan all five partitions.

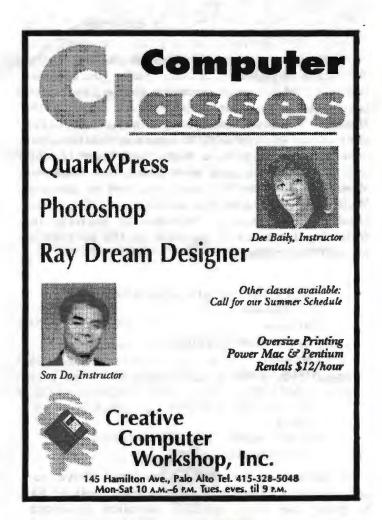
This program will work over all network software supported by OS/2. Also included is an option to install a DOS session resident protection called *Vouch*. I installed this feature; Windows would load up just fine. However, when I tried to do anything else, my screen would freeze and I would have to reboot my computer to recover from he lockup. I am just learning OS/2, so perhaps this

feature would work with a little more knowledge on my part, but I had to disable it

After ANTI-VIRUS for OS/2 is installed, your can select any drive, any directory, or any specific files to scan for viruses. There is a whole list of scanning options, and these options can be protected from change by setting a password. You can also choose an uninstall feature if you find you wish to remove the program.

Included is a suspected virus evaluation form. With this you can put any file on a disk and send it to Central Point Software and they will analyze the file and send you a report within five working days. Central Point Software also has a program, which you can participate in for a fee, which will provide you with all the new Virus detection files developed by Central Point

In conclusion, this is a very easy to use and understand program. Except for the one problem I had, ANTIVIRUS for OS/2 works very well.



Why I Like OS/2 Jack R. Cook, P Bug, March 1995

People are constantly asking me why I like OS/2 so much. So I thought I might just write my thoughts down.

But before I get to the meat of this discourse, I want to ask a question. Do you remember when, or did you know that PC compatible computers used to come to Life with nothing but an A prompt staring you in the face? This is why computers developed a reputation for not being user friendly. In order to get past the A prompt, you had to type words to tell the computer what to do. And as if that wasn't bad enough, you had to type them exactly! Oh yes, 1 must not forget to tell you that the operating system, called DOS in those days, did absolutely nothing useful, except to operate the disk drives. That's what D-O-S stands for "Disk Operating System." Software that did anything useful, like processing, spreadsheets, telecommunications was not included with the operating system and had to be purchased and installed separately.

Well those days are over, and good riddance. When you buy OS/2 (for about \$80), you get a 32 bit (state of the art) operating system, you get a point and shoot interface very similar to the familiar Windows, and you get a lot more! You continue to use any DOS/Windows applications you currently own, but in a better and more reliable environment. You may have heard that DOS and Windows programs frequently run out of memory. Well OS/2 manages the memory so that those crashes don't happen. Software to perform the following functions is included in the package at no additional charge:

Word Processor with Spell Checker
Spreadsheet
Database
Appointment/Scheduler/
Calendar
Alarm Clock
To Do List
Address / Phone Books
Faxing
Internet access /BBS /CompuServe
Communication

In addition to the applications listed above, you get numerous utilities. These include tools to list or print out your system's installed hardware, memory usage. and IRQ and DMA assignments.

That can be very useful since much consternation results during upgrades to a system today. A picture viewer to look at bit map graphics, and a file finder capable of searching by full or partial name of file or by text content are also included.

For those of you still reading, let me tell you about some of the advanced capabilities that really endear me to OS/2. No doubt, you know that both DOS and Windows applications like to have certain instructions in the AUTOEXEC.BAT CONFIG. SYS files. However, these instructions are global in nature affecting all programs run after starting the computer. Generally you can't alter the startup defaults unless you re-boot your computer after changing them. Or you use multiple versions of these files and select the one to start your system with, depending on what you plan to do. OS/2 lets you, through the use of individual settings sheets associated with each particular application, create an AUTOEXEC BAT and CONFIG. SYS file which is started for that particular application alone and doesn't interfere with other applications you may start.

What else do I like? I appreciate the capability of listening to a music CD (playing from the computer's CD drive), making a tape backup of my system, "talking" to callers on the Club's BBS and referring to a dBase file of club members all at the same time. In other words, multiple applications active and productive simultaneously, without crashing! What more could you want? I could go on and on, but I am sure you get my message.



Ed. note: This is the same Jack Cook whose article touting the advantages of PC Dos7 over OS/2 Warp appreared in last month's PRintSCeen. Two articles of his last month; one article this month.

Thanks a lot, Jack Cook.

INTERNET SIG Kendric Smith, SPAUG member

The first joint meeting of the SPAUG and the SMUG Internet SIGs was held on June 21 at the Syntex Conference Center in Palo Alto. At the beginning of the meeting there were 28 people, of whom 18 were PC and 10 were MAC users. Five more people showed up later for a total of 33.

The meeting opened with a few introductory remarks about e-mail, such as,

if you have a regular e-mail account (not just a local BBS account), you can connect with anyone in the world who has an e-mail account on the Internet, or America Online (AOL), or Prodigy, etc.

Q: What is a Home Page? A: Someone's presence on the Web.

Q: What is a URL? A: An address for a Home Page on the Web.

Q: What are the advantages or disadvantages of a Content Provider like AOL or Prodigy versus a Service Provider for the Internet such as MediaCity? A: This is too complex to discuss here, but it will be a continuing topic at future meetings.

The logical progression in learning about electronic access is: first try out a local graphical BBS like Dead Dog Party (415/968-7919) where SMUG and SPAUG has an interactive Conference set up, then try a Content Provider like AOL (at least the 10 free hours), and then a full Internet connection that allows you to use its software, e.g., Netcom. which is fine if you are happy with it; if not, change providers. In the meantime, buy one of the many books that have has? been written about the Internet. It will answer most of your questions.

We then went around the room to let people make comments or ask questions. It was a very lively meeting. A lot of information and URLs were exchanged. If you didn't get the URL for "Read Radio" on the Internet, here it is:

http://www.realaudio.com/

A list of local Internet providers can be found on the Internet at:

http://www.best.com/~ophelia/isp.html

By the way. Clint Kraft is really the leader of the Internet SIG. I sort of took over last time ecause it was the first time for the SPAUG people. I will also be in charge in July since Clint will be out of town. He will be back to run the August meeting.

Next Month's Internet SIG

July 19 at 7:30 PM (Third Wednesday of the Month)

The Roche Bioscience Conference Center, Room A2-1 (formerly the Syntex Conference Center), 3401 Hillview Avenue, Palo Alto.

Hillview runs between Foothill and Arastradero. Look for the two flagpoles at the double-wide entrance on your left as you come to the top of the hill from Foothill, or the reverse if you are coming down the hill from Arastradero. The Conference Center is the building to the right of the flag poles as you drive in. Walk down the long corridor to the double doors. Room A2-1 is on your right.

The July meeting will probably be an improved format of the same type of meeting that we had in June. There are still a lot of questions from people that need to be answered. The improved format will include an egg timer so that everyone gets his/her turn, letting people introduce themselves so that we can all become better acquainted, and a break at 9 PM so that people can talk one on one about problems that are not of general interest to the whole group. For example, we might break up into a modem group, a content provider group (AOL, etc.), and an Internet provider group. Do you have other suggestions? Send e-mail to kendric@aol.com



Random Access

A member wants to know what the minimum requirements are for a modem. I could only answer that a dedicated phone line is not a requirement. Will someone help with the rest of the information at Random Access?



SPAUG MEMBERSHIP



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How did you hear about SPAUG?				
Member List (for member use only)				
Include my ☐ Name ☐ E-mail address ☐ Home phone ☐ Office phone				
☐ Please do not include my name at all				

A Membership Card will be mailed to you.

Please make check payable to SPAUG and remit at General Meeting or mail to

> **SPAUG POB 3738** STANFORD, CA 94309-3738

DISK OF THE MONTH



July 1995

Jim Powell Special

SPAUG Planing Meeting

Wednesday, Aug. 2, 7:30 PM, 222 S. Rengstorff Ave. #23, Mountain View. For info. call Larry Weinberg, 415-969-2292

We NEED more members to attend and be active in determining the future of our club. Help plan for the September Sidomalh Faire.

Phint Screen Mailing Party

Suspended for the time being as I do thiis solo. I need TWO volunteers who want to train to take over.

PRINT SCreen Advertising Rates

\$ 10 Business card \$ 25 Quarter-page \$ 40 Half-page Full-page \$ 50

🛪 Free to Members – Noncommercial, computer-related ads

WELCOME BACK FROM VACATION, JIM BAILEY

YOU WERE MISSED.

SPAUG RESOURCE CENTER

Elected OFFICERS			
President	Brian Christopher	415-952-5632	
Vice President	Nancy Helmy	415-326-1911	
Treasurer	Larry Weinberg	415-969-2292	lewenber@aol.com
Secretary	Mildred Kohn	415-949-1833	mildredk@aol.com
Director at Large	Beverly Altman	415-329-8252	hfdj68a@prodigy.com
olunteer MANAGERS			
Book Library	Mildred Kohn	415-949-1833	mildredk@aol.com
Disk of Month	Jim Powell	408-353-2923	jimp1938@hooked.not
	Don Kleyensteuber	415-948-3806	donaldk@ix.netcom.com
Membership	Bev Altman	415-329-8252	hfdj68a@prodigy.com
Mail Pickup	Mildred Kohn	415-949-1833	mildredk@aol.com
Publicity	Marvin Kraft	408-274-3608	
Mailing Party Mailing List	Mildred Kohn Beverly Altman	415-949-1833 415-329-8252	hfdj68a@prodigy.com
Printing	Junglecopy	415-326-7622	
Accounting	Larry Mehl	415-329-6037	mehl@well.com
Accounting CD-ROM	Larry Mehl Charlie Wiener	415-329-6037 408-255-1081	cal@aimnet.com
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New BBS is DEAD DOG PARTY

415-968-7919

14.4Kbps

8-N-1

September meeting will be preceded by the Sidenals Faire

GENERAL MEETING

Last Wednesday of the month Varian Associates, Bldg. 7 Auditorium 3075 Hansen Way, Palo Alto 7:30 PM Stanford Palo Alto Users Group for PC POB 3738 Stanford CA 94309-3738

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